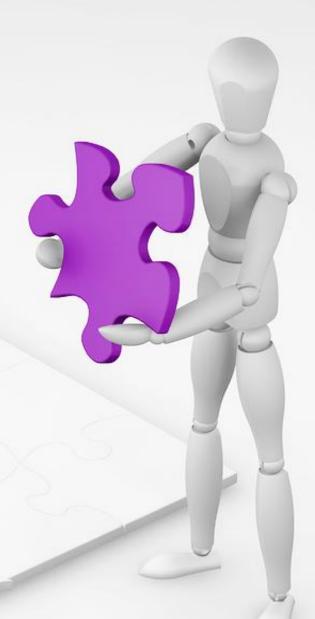
## TQM and Organizational Innovation

Systemic changes to create a learning organization





## **Learning Points**

- ✓ CMMi and Continual Improvement
- ✓ People CMM
- ✓ Six Sigma DMAIC, DFSS
- ✓ Agile Methodology
- ✓ Organizational Innovation Framework
- Getting customer involved in OI

