

TQM and Organizational Innovation

Systemic changes to create a learning organization



Learning Points

- ✓ *CMMi and Continual Improvement*
- ✓ *People CMM*
- ✓ *Six Sigma – DMAIC, DFSS*
- ✓ *Agile Methodology*
- ✓ *Organizational Innovation Framework*
- ✓ *Getting customer involved in OI*

